RESUME

KAJAL TYAGI
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Contact No.+917027754320

OBJECTIVE

To obtain a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people.

ACADEMIC QUALIFICATIONS

- Bachelor of Technology (C.S.E) from Ganpati Institute of Technology and management Yamunanagar.

> Specialization : Computer Science Engineering`
>
> Affiliation : Kurukshetra University, Kurukshetra

- Three year Polytechnic Diploma(CSE) from Seth Jai Parkash Polytechnic college, Damla Yamuna Nagar under HSBTE.

INDUSTRY EXPERIENCE

WebGenius IT Solutions (Chandigarh IT Park) – From Dec. 2024 to Feb. 2025

Role – PHP Developer – Software Development

''Successfully handled multiple core PHP projects, gaining valuable experience in backend development, and simultaneously enhanced my skills in WordPress by learning its structure, themes, plugins, and customization techniques.''

TeqMavens Pvt Ltd (Panchkula IT Park) – 2 Years from Nov. 2o22 to Oct. 2024

Role – PHP Developer – Software Development

Project: ODIN (CakePHP Framework)

- Developed and maintained web applications using CakePHP, contributing to the full software development lifecycle from planning and design to deployment.
- Leveraged MySQL for database management and VS Code as the primary development environment.
- Deployed applications on Linux (Ubuntu) OS.
- Implemented front-end designs using jQuery, CSS, and Bootstrap, ensuring responsive and user-friendly interfaces.
- Collaborated with cross-functional teams to deliver high-quality software solutions, ensuring optimal performance and scalability.
- Enhanced and optimized existing codebases, improving functionality and system efficiency.
- Worked with various teams to troubleshoot/debug and resolve technical issues, ensuring the smooth operation of the project.

EASY CLICK SOLUTIONS PVT LTD – 7 Months

Role – SEO (SEARCH ENGINE OPTIMIZATION) EXECUTIVE – DIGITAL MARKETING

- Completed 7 months in Digital Marketing from EASY CLICK SOLUTIONS Company Yamuna Nagar.
- Activities that covered with international projects:

- OFF PAGE:

  Profile Creation, Social Bookmarking, Microblogging, Onsite Blog Directory Promotion, Search Engine and Ping Submission, Blog Commenting, Video Submission, Image Submission, PPT Submission, Content Distribution, Social Media Promotion, Blog Submission, Blog Promotion, Question and Answer Submission, Business Overview/Business Listing/Local Listing, Forum Submission, Article Submission.

- ON PAGE:

  Keyword Research and Recommendation Report, Optimize Title Tag and Meta Description, Indexing, Content Optimization and Image Optimization on Wordpress Websites.

Competent Synergies Pvt LTD – 2 years

Role – Customer Service Advisor, Snapdeal Inbound Process

Tasks and Job Responsibilities

- Negotiated with suppliers to expedite product shipment and backorders.
- Proficiently and professionally responded to customer and sales representative's questions pertaining to orders, product availability, backorders, price, products and services, procedures and policy.
- Researched more complex issues regarding delivery follow-up, order tracking.
- Processed credit card payments for orders and managed accounts receivables.
- Assisted customers in navigating the company's website, and placing orders online and troubleshooting any technical issues.
- Initiated investigation of order entry errors, damaged product, and return discrepancies, working closely with other departmental teams to ensure corrections were processed accurately and timely.
- Performed a variety of concurrent tasks, handled escalations, time critical issues, maintained time sensitive records and created reports.

TECHNICAL TRAINING

- 6 months training in PHP7 from SHAKUMBHRI Institute, YAMUNA NAGAR during the period of june 2021 to November 2021.

SUMMER TRAININGS

- 45 days industrial training in ASP.NET from GORAL Technology, YAMUNA NAGAR during the period 2nd July 2013 to 24thAugust 2013
- 45 days industrial training in Java from HCL (Mohali), during the period 13th June 2011 to 28th July 2011
- 56 days training in PHP from GORAL Technology, YAMUNA NAGAR

TECHNICAL SKILLS

- Languages : PHP, JAVA, ASP.NET
- Database : MySQL
- Web Designing : HTML, CSS, Bootstrap
- Servers : MySQL Server 5.0, WAMP, ZAMP, LAMP Server
- IDE's : VS Code, NetBeans v7.0
- Operating System : Linux(Ubuntu), Windows XP, Windows 7, Windows 10

HOBBIES

- Painting and Drawing.
- Listening to Music and Singing.
- cooking

PERSONAL DETAILS

- Father's Name : Late Sh.Brijesh Tyagi
- Date Of Birth : 14-July-1994
- Languages Known : Hindi, English, Punjabi
- Nationality : Indian
- Marital Status : Single
- Permanent address : Jammu Colony-B, Camp Yamuna Nagar, Haryana 135001

DECLARATION

I hereby declare that all the particulars above are true to the best of my knowledge and understanding.

Date:

Place: (KAJAL TYAGI)